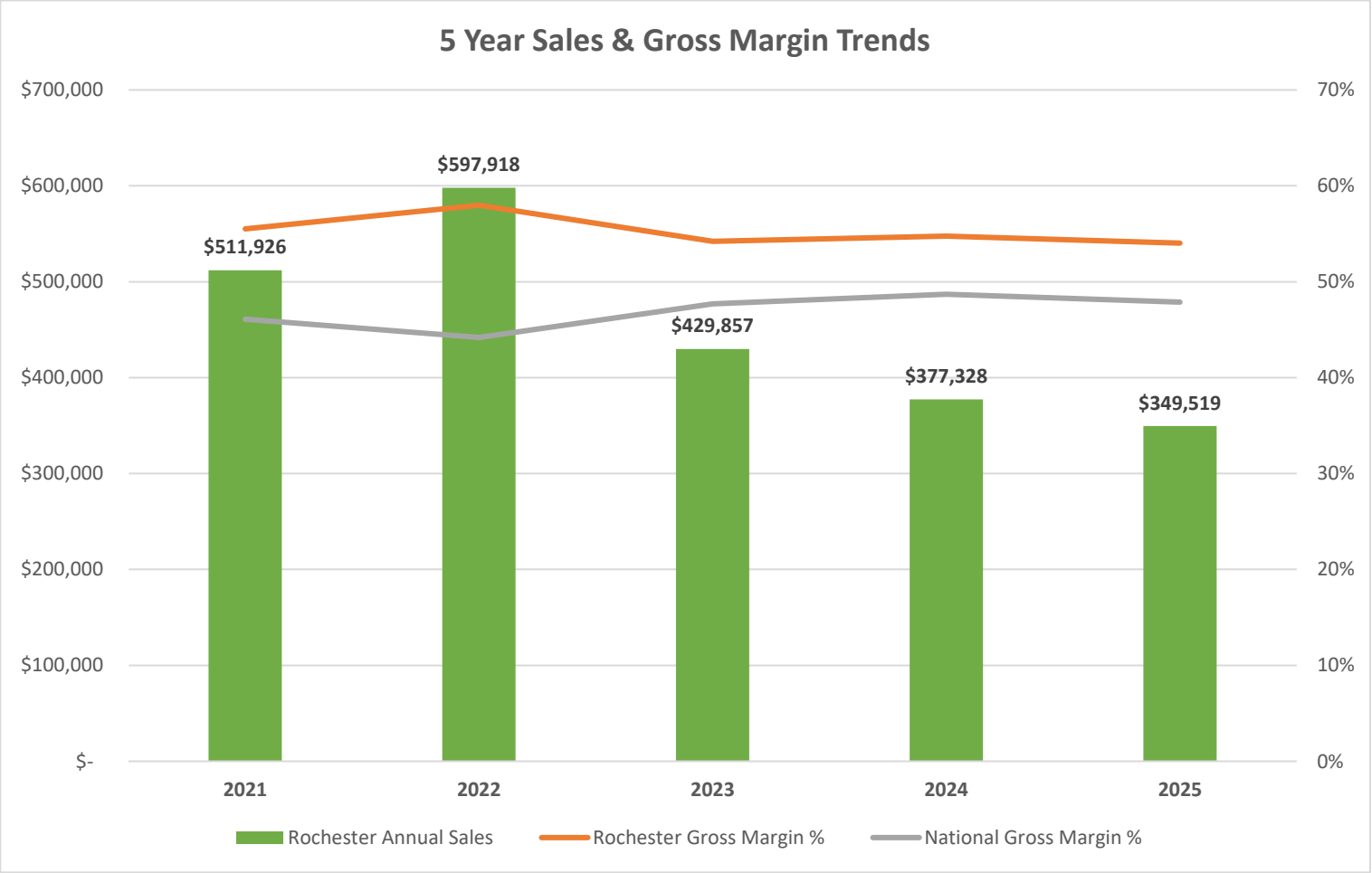




Territory Info

Rochester

Sales & Gross Margins



Market Penetration Review

1-800 Radiator & AC Network Metro Sales Per Customer Market Penetration Quartiles

	1st Quartile	2nd Quartile	3rd Quartile	4th Quartile	
Values	Average	Average	Average	Average	2025 YE Average
# of Outlets	49	49	49	49	196
Metro Sales Per Customer	\$2,639	\$1,890	\$1,269	\$707	\$1,626
# of Metro Customers	931	1,243	1,102	1,049	1081
Metro Sales	\$2,449,054	\$2,348,578	\$1,376,580	\$763,381	\$1,734,398
Total Sales	\$2,595,108	\$2,445,774	\$1,476,041	\$838,226	\$1,838,787
Gross Margin	48.8%	47.0%	48.0%	47.4%	47.9%
Visits Per Metro Customer	5.9	5.4	4.5	2.7	4.6
Radiator OOS %	6.7%	7.5%	8.2%	13.7%	9.0%
Condenser OOS %	5.1%	6.0%	7.1%	14.2%	8.1%
Compressor OOS %	7.3%	8.6%	12.4%	20.9%	12.3%

* Metro Sales Per Customer is the total number of active and non active customers within the territory that are in same day delivery zones

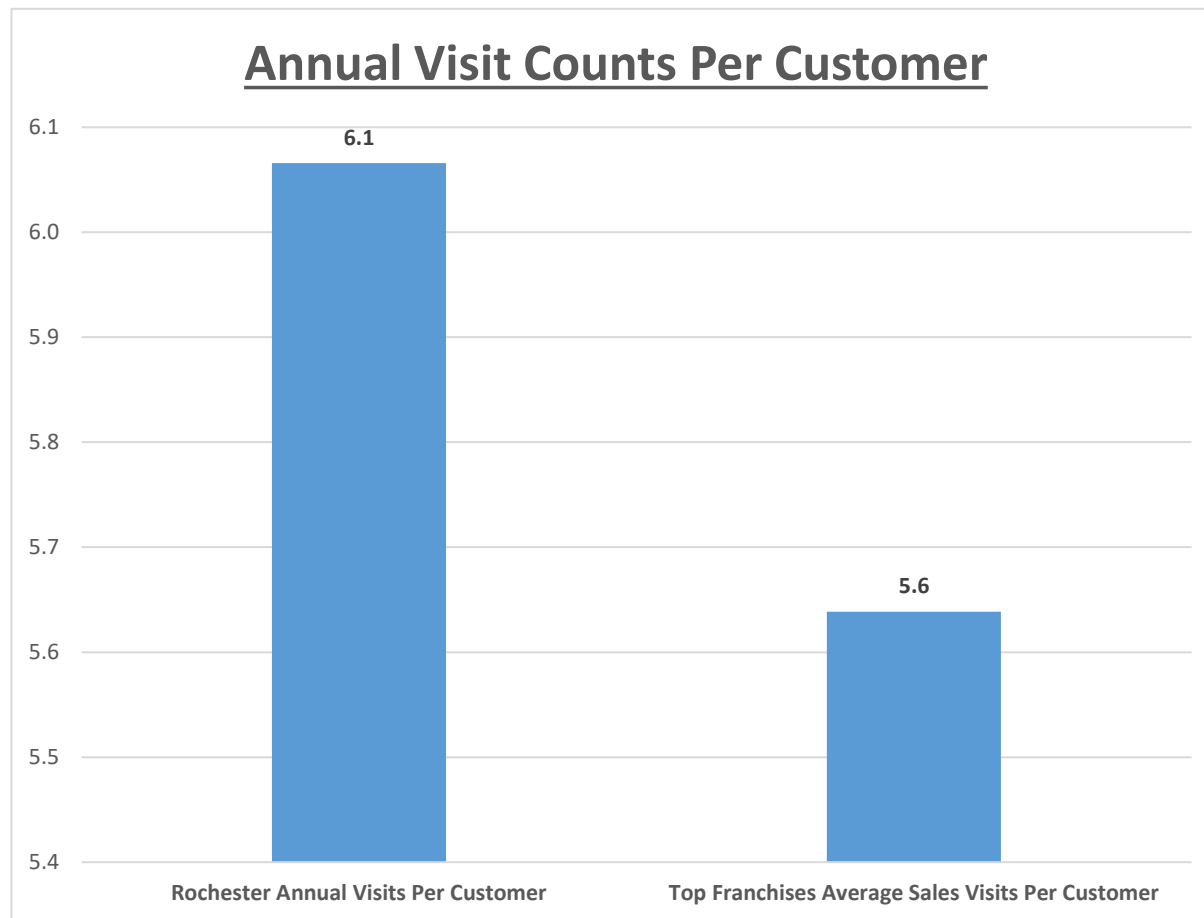
** Metro Sales refer to the annual sales to customers in same day delivey zones

***Total Sales refer to the annual sales to all customers including customers receiving next day delivery

Rochester Market Penetration Stats

Metro Customers	958
Metro Sales Per Customer	\$303
Metro Sales	\$290,146
Metro Sales Per Customer Quartile	Fourth Quartile

Marketing Activity - Sales Visits



Marketing Activity - Sales Visits - Continued

Sales Visit Quality Score

	First Quartile	Second Quartile	Third Quartile	Fourth Quartile
Score Range	35-96	96-121	123-151	152-210

Rochester Visit Quality Score
Quartile Grouping

210
Fourth Quartile

Inventory Out of Stock Review

